UNHCR
The UN Refugee Agency

PRACTICAL SHEET

SOME TIPS TO READ BEFORE SHARING YOUR PHONE

DO YOU SHARE YOUR PHONE WITH FAMILY OR COMMUNITY MEMBERS? THIS IS A GOOD IDEA TO ALLOW THEM TO ACCESS INFORMATION, COMMUNICATE WITH LOVED ONES OR WITH HUMANITARIANS. BUT HERE ARE SOME IMPORTANT TIPS TO READ BEFORE YOU DO!

CLEAN YOUR PHONE

WHAT FOR?

- The COVID-19 virus can remain present on plastic and stainless steel for up to 3 days.
- It is important to clean up electronic devices or equipment before sharing them with others, in order to reduce the risk of transmission of the virus.

CLEAN YOUR PHONE IN 5 STEPS

1. Dampen a cloth with soap and water.
2. Remove the protection from the phone.
3. Thoroughly clean the entire phone and protection with the damp cloth.
4. Wash your hands for 20 seconds in order to touch your phone with clean hands.
5. Wipe the phone with a clean cloth.

DO

- Use soap with water
- Do not let water enter into the phone (use a damp cloth)

DON'T

- Pass the phone under the tap.
- Use chemicals, as they can damage the phone
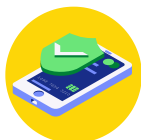
PROTECT YOUR DATA

why?

- When you share your phone with another person, they may misuse your personal data (intentionally or unintentionally).

HOW?

- Disconnect (sign-out) from your accounts before lending your phone (Gmail, Facebook, financial services...).
- If possible, create separate user accounts

More tools and tips for communicating with communities on the website: cwc.westafrica.exposed